ISCA
INTERNATIONAL SCHOOL OF CREATIVE ARTS

International School of Creative Arts

E-safety Policy

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Contents

Policy Statement

Background

The School recognises that Information Technology (IT) and the Internet are excellent tools for learning, communication and collaboration. These are accessible within the school for enhancing the curriculum, to challenge students, and to support creativity and independence. Using IT to interact socially and share ideas can benefit everyone in the School community. However, it is important that the use of IT and the Internet is understood and that it is the responsibility of students and staff, to use it appropriately and practise good e-safety. It is important that all members of the school community are aware of the dangers of using the Internet and how they should conduct themselves online.

Scope

E-safety does not just cover the Internet and available resources, but all different types of devices and platforms (e.g. smartphone devices, wearable technology and other electronic communication technologies). The School understands that some adults and young people will use these technologies to harm children. The School has a 'duty of care' towards any staff, students or members of the wider school community, to educate them on the risks and responsibilities of e-safety. It is important that there is a balance between controlling access to the Internet and technology and allowing freedom to explore and use these tools to their full potential. This policy governs all individuals who are given access to the school's IT systems. This could include staff, directors and students. However, sections of this policy may not be relevant to certain individuals due to their position, job role or subject to the age of the student.

Purpose

This policy aims to be an aid in regulating IT activity in School, and provide a good understanding of appropriate IT use that members of the School community can use as a reference for their conduct online outside of school hours. E-safety is a whole school issue and responsibility.

Cyberbullying by students will be treated as seriously as any other type of bullying and will be managed through the School's anti-bullying policy and procedures.

If there is a suggestion that a child is at risk of abuse or significant harm, the matter will be dealt with under the School's child protection procedures (see the School's safeguarding and child protection policy and procedures).

This policy should be read in conjunction with other material listed in Appendix 1.

Mandate

Roles and responsibility

The Head of School, Designated Safeguarding Lead, Head of Operations, IT Technical Support and Board of Directors will ensure that the e-safety policy is implemented and that compliance with the policy is monitored. The day-to-day management of e-safety

in the School is the responsibility of IT Technical Support. They will work closely with the Head of Operations and senior academic staff in this regard.

The Board of Directors will undertake an annual review of the School's safeguarding procedures and their implementation, which will include consideration of how students may be taught about safeguarding, including online safety, through the School's curricular provision, ensuring relevance, breadth and progression.

Communicating School policy

All individuals issued access to the School's IT will be inducted into the e-safety policy and this policy is available on the School website for all to access, when and as they wish. Rules relating to the School Code of Conduct when online, and e-safety guidelines, are displayed around the School. E-safety is integrated into the curriculum in any circumstance where the Internet or technology is being used, as well as being specifically addressed in the PHSE curriculum. On joining the School, new students and staff are required to agree to the Staff or Student code of conduct, which covers IT acceptable practice. Existing staff may on occasion be required to re-sign this policy when significant changes are made.

Making use of IT and the Internet in School

Using IT and the Internet in School brings many benefits to students, staff and parents. The Internet is used to raise educational standards, to promote student achievement, to support the professional work of staff and to enhance the School's management functions. Technology is advancing rapidly and is now a large part of everyday life, education and business. The School will endeavour to equip students with all the necessary IT skills for them to progress confidently between the key stages, into further education, or into a professional working environment once they leave ISCA.

In common with other media such as magazines, books and video, some material available via the internet is unsuitable for students, (some age specific). The School will take all reasonable precautions to ensure that users access only appropriate material. However, due to the international scale and linked nature of Internet content, it is not possible to guarantee that unsuitable material will never appear on a School computer or device connected to the School network. The School cannot accept liability for the material accessed, or any consequences of internet access unless found to be negligent.

Expectations of use of School computers apply to staff and students both in and out of lessons.

Learning to evaluate Internet content

With so much information available online, it is important that students learn how to evaluate Internet content for accuracy and intent. This is approached by the School as part of digital literacy across all subjects in the curriculum. Students will be taught:

- to be critically aware of materials they read, and shown how to validate information before accepting it as accurate, (e.g. "fake news");
- to acknowledge the source of information used and to respect copyright. The School will take any intentional acts of plagiary very seriously;
- about the risks associated with using the Internet and how to protect themselves and their peers from potential risks;
- how to recognise suspicious, bullying or extremist behaviour;

- the definition of cyberbullying, its effects on the victim and how to treat each other's online identities with respect;

- the consequences of negative online behaviour; and

- how to report cyberbullying and / or incidents that make students feel uncomfortable or under threat and how the School will deal with those who behave badly.

The School provides e-safety guidance to staff to better protect students and themselves from online risks and to deal appropriately with e-safety incidents when they occur. Ongoing staff development training includes training on online safety together with specific safeguarding issues including cyberbullying and radicalisation. The frequency, level and focus of such training will depend on individual roles within the organisation, legal changes and requirements.

If staff or students discover unsuitable sites then the URL, time, date and content must be reported to the IT Support Officer or any member of staff. Any material found by members of the School community that is believed to be unlawful will be reported to the appropriate agencies via a member of the Senior Management Team. Regular checks will take place to ensure that filtering services and e-safety processes are in place, functional and effective.

Managing information systems

The School is responsible for reviewing and managing the security of the IT services and networks that it operates and takes the protection of School data and personal protection of the School community seriously. This means protecting the School network, (as far as is practicably possible), against viruses, hackers and other external security threats.

The security of the School information systems and users will be reviewed regularly by the IT Support team and other third parties engaged with the School and led by the IT Support Officer. Anti-Virus and Malware protection software will be updated regularly. Some safeguards that the School takes to secure computer systems are:

- Making sure that unapproved software is not downloaded or installed to any School computers. Files held on the School network will be regularly checked for viruses;

- The use of user logins and passwords to access the School network will be enforced and unique.

- Portable media containing School data or programmes will not be taken off-site without specific permission from the Data Protection Officer (Head of Operations).

- Blocking access in inappropriate sites (see section on 'Filtering and Monitoring' for details)

For more information on data protection in the School, please refer to the School's Data Protection and information security Policy, which can be accessed on the School's website. More information on protecting personal data can be found later in this policy.

Filtering and Monitoring

In order to limit pupil's exposure to the risk of harm from the internet deriving from the school's IT system, ISCA has appropriate filtering and monitoring systems in place aimed at blocking harmful and inappropriate content without unreasonably impacting teaching and learning.

Our filtering and monitoring systems meet our safeguarding standards and are informed by the number and age range of our pupils, the needs of those who are potentially at greater risk of harm and how often pupils access the IT system (see Appendix 4 for details about the configuration).

We review the effectiveness of filtering and monitoring provision at least annually.

School leadership, the Designated Safeguarding Lead, IT Support and other relevant staff are trained to have an awareness and understanding of the provisions in place, to manage them effectively and to know how to escalate concerns when identified. In particular:

> A Designated Member of the Board has strategic responsibility for filtering and monitoring and need assurance that the standards are being met.

> The Head of School is responsible for ensuring standards are met and:

- Liaising with the Landlord to for the procurement of suitable filtering and monitoring systems
- Documenting decisions on what is blocked or allowed and why
- Reviewing the effectiveness of provision and writing reports
- Ensuring that all staff:
  - o understand their role
  - o are appropriately trained
  - o follow policies, processes and procedures
  - o act on reports and concerns

> The Designated Safeguarding Lead (DSL) has lead responsibility for safeguarding and online safety, which includes overseeing and acting on:

- filtering and monitoring reports
- safeguarding concerns
- checks to filtering and monitoring systems

> Our IT Service Provider (IT Support) has technical responsibility for liaising with the DSL and our Landlord's IT provider to ensure:

- filtering and monitoring systems are maintained
- filtering and monitoring reports are provided
- actions are completed following concerns or checks to systems

Emails

The School uses email internally for staff and students, and externally for contacting parents, and conducting day to day school business and is an essential part of School communication.

Access in School to external personal email accounts may be blocked. The School has the right to monitor emails, attachments and their contents but will only do so if there is suspicion of inappropriate use.

School email accounts and appropriate use

Staff should be aware of the following when using email in School:

- Staff should use their School email accounts for school-related matters, contact with other professionals for work purposes and to communicate with students, parents or carers. Personal email accounts should not be used to contact any of these people.

- Emails sent from School email accounts should be professional and carefully written. Staff are representing the School at all times and should take this into

account when entering into any email communications.

- The School permits the incidental use of staff School email accounts to send personal emails if such use is kept to a minimum and takes place substantially out of normal working hours. The content should not include or refer to anything which is in direct competition to the aims and objectives of the School nor should it include or refer to anything which may bring the School into disrepute. Personal emails should be labelled 'personal' in the subject header. Personal use is a privilege and not a right. If the School discovers that any member of staff has breached these requirements, disciplinary action may be taken.

- For any awkward, sensitive, easily misinterpreted situations or anything that may have legal repercussions, staff should have the content of their email checked carefully by the Head of School.

- Staff must tell the Head of School or a member of the Senior Management Team if they receive any offensive, threatening or unsuitable emails either from within the School or from an external account. They should not attempt to deal with this themselves.

- The forwarding of chain messages is not permitted in School.

- The School will immediately disable email accounts of staff upon termination of employment.

Students should be aware of the following when using email in School:

Students will be taught to follow these guidelines at induction and in any instance where email is being used within the curriculum or in class:

- All students are provided with a School email account and students may only use approved email accounts for school purposes.

- Students are warned not to reveal personal details of themselves or others in email communication, or arrange to meet anyone without specific permission. Excessive social emailing can interfere with learning and in these cases, will be restricted.

- Students should immediately inform a member of staff if they receive any offensive, threatening or unsuitable emails either from within the School or from an external account. They should not attempt to deal with this themselves.

- The School will disable student email accounts six months after leaving the School.

Published content and the School website

The School website is viewed as a useful tool for communicating School ethos and practice to the wider community. It is also a valuable resource for prospective parents and students, current parents, students and staff for keeping up-to-date with School news and events, celebrating whole-school achievements, personal achievements and promoting the School.

The website is in the public domain and can be viewed by anybody online. Any information published on the website will be carefully considered in terms of safety for the School community, copyrights and transparency policies.

A team of staff, under the leadership of the Executive Director, are responsible for publishing and maintaining the content of the School website. The website will comply with the School's guidelines for publications including respect for intellectual property rights and copyright. Staff and students will be made aware of copyright in respect of material taken from the internet.

Staff and Students should take care not to publish anything on the Internet that might bring the School into disrepute. Any student or member of staff is welcome to discuss material with the Executive Director.

Policy and guidance of safe use of children's photographs and work

Colour photographs and students' work bring the School to life, showcase students' talents, and add interest to publications both online and in print that represent the School. However, the School acknowledges the importance of having safety precautions in place to prevent the misuse of such material.

Images of students and staff will not be displayed in public, either in print or online, without consent, if the use of the image is considered by the School to be privacy intrusive. Whether consent is obtained from the parents or the student themselves will depend upon the age and/or maturity of the student.

Using photographs of individual children

Most people who take or view photographs or videos of children do so for entirely innocent, understandable and acceptable reasons. Sadly, some people abuse children through taking or using images.

Children may not be approached or photographed while in School or doing School activities without the School's permission, except for parents taking photographs or videos at School events involving their son or daughter for personal use only.

The School follows general rules on the use of photographs and videos of individual children:

- Consent will be obtained from either the parents or the student themselves (as appropriate) before using images in a way which is privacy intrusive. This may include images in:
  - o School publications
  - o on the School website
  - o videos made by the School or in class for School projects.

- Electronic and paper images will be stored securely.

- Staff will only use equipment provided or authorised by the School, **(not their own device).**

- Images will be carefully chosen to ensure that they do not pose a risk of misuse. This includes ensuring that students are appropriately dressed. Photographs of activities which may pose a greater risk of potential misuse (for example, swimming activities), will focus more on the sport than the students (e.g. a student in a swimming pool, rather than standing by the side in a swimsuit).

- For public documents, including in newspapers, full names will not be published alongside images of the child without the consent of the parents or the child (as appropriate). Groups may be referred to collectively by year group or form name.

- Events recorded by family members of the students such as School drama productions or sports events must be used for personal use only and are not to be posted on-line to platforms such as, but not limited to Facebook, Instagram and YouTube

- Students are encouraged to tell a member of staff if they are

concerned or uncomfortable with any photographs that are taken of them or they are being asked to participate in.

- Any photographers that are commissioned by the School will be fully briefed on appropriateness in terms of content and behaviour, will wear identification always, and will not have unsupervised access to the students.

Complaints of misuse of photographs or video

Parents should follow standard School complaints procedure if they have a concern or complaint regarding the misuse of School photographs. Please refer to the Complaints Procedure for more information on the steps to take when raising a concern or making a complaint. Any issues or sanctions will be dealt with in line with this policy.

Social networking, social media and personal publishing

Personal publishing tools include blogs, wikis, social networking sites, bullet-in boards, chat rooms and instant messaging programmes. These online forums are the more obvious sources of inappropriate and harmful behaviour and where students are most vulnerable to being contacted by a dangerous person. It is important that the School educates students so that they can make their own informed decisions and take responsibility for their conduct online.

Social media sites have many benefits. However, both staff and students should be aware of how they present themselves online. Students are taught through the induction and the PSHE curriculum about the risks and responsibility of uploading personal information and the difficulty of taking it down completely once it is out in such a public place, (often referred to as a "digital tattoo"). The School follows general rules on the use of social media and social networking sites in School:

- Students are educated on the dangers of social networking sites and how to use them in safe and productive ways. Students are advised never to give out personal details of any kind which may identify them or their location. They are all made fully aware of the School's code of conduct regarding the use of IT technologies and behaviour online.

- Any sites that are to be used in class will be risk-assessed by the teacher in charge prior to the lesson to ensure that the site is age-appropriate and safe for use.

- Official School blogs created by staff or students / year groups /School clubs as part of the School curriculum will be moderated by a member of staff and must be registered only against a School controlled email account.

- Students and staff are encouraged not to publish specific and detailed private thoughts, especially those that might be considered hurtful, harmful or defamatory. The School expects all staff and students to remember that they are always representing the School and must act appropriately.

- Safe and professional behaviour of staff online will be discussed at staff induction and guidance is provided through the Staff Handbook.

- Students and staff are not permitted to use VPN or other technology to circumvent security features put in place by the School or its partners

Mobile phones and personal mobile electronic devices (Smartphones), including wearable technology

Mobile phones and other personal devices are now an important part of everyone's life and have considerable value, particularly in relation to individual safety. Whilst these devices are commonplace today, their use and the responsibility for using them should not be taken lightly. Some issues surrounding the possession of these devices are that:

- they can make students and staff more vulnerable to cyberbullying;

- they can be used to access inappropriate internet material;

- they can be a distraction in the classroom;

- they are valuable items that could be stolen, damaged, or lost;

- they can have integrated cameras, which can lead to child protection, bullying and data protection issues.

The School's expectation is that mobile devices will be used responsibly at all times and certain measures are taken to ensure that staff and students adhere to this expectation. See our Mobile Phone Policy for further information.

Cyberbullying

Cyberbullying, as with any other form of bullying, is taken very seriously by the School. Information about specific strategies to prevent and tackle bullying are set out in the School's Anti-bullying policy. The anonymity that can come with using the internet can sometimes make people feel safe to say and do hurtful things that they otherwise would not do in person. It is made very clear to all members of the School community what is expected of them in terms of respecting their peers, members of the public and staff, and any intentional breach of this will result in disciplinary action.

Any incidents of cyberbullying will be dealt with in accordance with the School's Behaviour Policy, Anti-bullying policy and, where appropriate, the School's safeguarding and child protection policies and procedures.

Youth Produced Sexual Imagery

The school recognises youth produced sexual imagery (known as "sexting") as a safeguarding issue; all concerns will be reported to and dealt with by the DSL.

The school will ensure that all members of the community are made aware of the potential social, psychological and criminal consequences of 'sexting' by implementing preventative approaches, via a range of age and ability appropriate educational methods.

We will respond to concerns regarding youth produced sexual imagery, regardless of whether the incident took place on site or using school provided equipment or personal equipment.

We will not:

- view any images suspected of being youth produced sexual imagery, unless there is no other possible option, or there is a clear need or reason to do so;
- send, share, save or make copies of content suspected to be an indecent image of a child (i.e. youth produced sexual imagery) and will not allow or request pupils to do so.

If made aware of an incident involving the creation or distribution of youth produced sexual imagery, we will:

- act in accordance with our child protection policy;
- store the device securely;
- if an indecent image has been taken or shared on our network or devices, we will act to block access to all users and isolate the image;
- carry out a risk assessment which considers any vulnerability of pupils involved; including carrying out relevant checks with other agencies;
- inform parents/carers, if appropriate, about the incident and how it is being managed
- provide the necessary safeguards and support for pupils, such as offering counselling or pastoral support;
- implement appropriate sanctions in accordance with our Behaviour Policy but taking care not to further traumatise victims where possible;
- delete images only when the DSL has confirmed that other agencies do not need to be involved; and are sure that to do so would not place a child at risk or compromise an investigation.

Managing emerging technologies

Technology is progressing rapidly and innovative technologies are emerging all the time. The School will risk-assess any new technologies before they are allowed in School, and will consider any educational and pedagogical benefits that they might have. The School keeps up-to-date with modern technologies and is prepared to quickly develop appropriate strategies for dealing with new technological developments.

Protecting personal data

The School believes that protecting the privacy of staff, students, and parents and regulating their safety through data management, control and evaluation is vital to the whole school and individual progress. The School collects personal data from students, parents, and staff and processes it in accordance with the Data Protection Policy.

Related Documentation

This policy should be read in conjunction with the following policies and publications.

- Student Handbook
- Staff Handbook
- Staff Code of Conduct
- Student Code of Conduct
- Data Protection Policy
- Anti-Bullying Policy
- Keeping Children Safe in Education (September 2016)
- Behaviour Policy
- Mobile Phone Policy
- Complaints Procedure

ICT Acceptable Use Contract for Students

Use of the Internet - the internet is not to be used to access anything which is illegal, or anything that someone else may find offensive. This includes indecent images, extremist or discriminatory material, racial or religious hatred. If you are unsure, or if you come across anything which makes you feel uncomfortable, you should turn your computer monitor off and let a teacher know.

Logins and Passwords - every person has a different computer login and password. You should never allow anyone else to use your details. Change your password if you think someone else may have your details.

Social Networking - never upload pictures or videos of others without their permission. It is not advisable to upload pictures or videos of yourself as they can easily be manipulated and used against you. You should never make negative remarks about the school or anyone within the school. Always keep your personal information private. Consider using a nickname and only inviting people you know. Universities and future employers search social networking sites in order to carry out background checks on students.

Extremism and radicalisation – individuals, groups and organisations with extremist and radicalised views use the internet to exert influence on young people. Do not access any websites or social network pages that promote such views. The school has systems in place to block extremist material and monitor students who try to access it. Any student found accessing such material will be reported to the relevant authorities.

Beware of fake profiles and people pretending to be somebody else. If something doesn't feel right follow your instincts and report it to an appropriate adult. Never create a false profile as a joke and pretend to be somebody else. This can have serious consequences.

Chat Rooms - some social networking sites have a chat facility. You should never chat to anyone that you don't know or don't recognise. It is recommended that you never meet a stranger after meeting them online. If you do, always inform your parents and one of your tutors beforehand. Never go to the meetings alone.

Security - you should never try to bypass any of the security in place, this includes using proxy bypass sites. This security is in place to protect you from illegal sites, and to prevent hacking into other people's accounts.

Copyright - you should never take information from the internet and use it as your own. A lot of information is copyright, which means that somebody else owns it and it is illegal to use this information without permission from the owner. If you are unsure, ask an adult.

Etiquette - Be respectful online; don't be abusive. Consider what you are saying, and how somebody else might read it as some things you write may be read incorrectly.

Mobile Phones should be kept out of sight at all times during school time. The only exception is when a teacher requires you to use your phone as part of a lesson. Never take inappropriate pictures of yourself and send to your friends or upload onto social networking sites. Never forward inappropriate pictures that you have received from somebody else. Never share pictures of students or staff without their permission.

Use of ICT in lessons – ICT facilities must be used only as directed by the class teacher. Any other use of ICT during lesson time will be considered off task and sanctioned accordingly.

Cyberbullying – Never use the internet or other ICT communication to bully or make fun of people. It can have very serious consequences. Report incidents of cyberbullying to a responsible adult.

ICT equipment - treat all school equipment with care and respect. Report any problems to a member of staff.

Sanctions – failure to follow this guidance, or deliberate misuse of school ICT, may result in a sanction.

<u>Agreement and Understanding</u>

By signing this document, the school assumes you have read and understood all of the above and that you understand that any of your electronic communications could be looked at if they are related to your well-being, and that you understand that any electronic communications related to school are not entirely private.

Student name & signature: Date: ....

ICT: Rules of Use

The following rules are intended as a guide to proper use ICT facilities such as computers and the ISCA network. They apply to students and staff.

1. Use of computers and network is intended for study or work
   Computers and network are intended for study or work. Their use for private matters is only allowed within reasonable limits. Private use must never disrupt the proper conduct of the daily activities.

2. Access codes are personal; lending is forbidden
   Lending access codes is not allowed, they are strictly personal. Every student or member of staff has their own access code.

3. Change your password regularly
   Use a password that is easy to remember but not easy for someone else to discover. There is software that can detect passwords, especially if they are obvious. Ensure that your password is not the same as your username.

4. Do not circulate defamatory or offensive material
   In spite of freedom of opinion, there are limits to what is permissible. Defamatory and/or offensive material may never be downloaded, stored, mailed or circulated. This includes material of a pornographic, racist, discriminatory or (sexually) intimidatory kind and material that is against the law or decent morality in some other way.
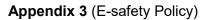
5. Do not install any software yourself
   The installation of software must be done solely by ISCA's IT Technician or other authorised persons. Switching off, changing or bypassing the security devices such as anti-virus software and firewalls are not allowed.

6. Prevent the spreading of computer viruses
   Be careful in opening attachments in e-mails and programmes on internet. Install an up-to-date anti-virus programme on your own computer. The use of USB sticks with viruses can harm computers and network.

7. Do not send unsolicited mail (spam)
   It is not allowed to send anonymous e-mail and/or unsolicited e-mail in large quantities (spam) to address lists. Do not take part in chain mail.

Everyone who has access to the ISCA network and makes use of the computers provided for use by ISCA is bound by the rules for the use of ICT as described above. There is supervision of compliance with these rules of use. The School may adopt disciplinary measures if one or more of the rules of use are broken.

FILTERING & MONITORING SYSTEMS

ISCA works with Teikyo Foundations, its Landlord, to establish ICT internet safety systems.

Webtitan and Spamtitan is used for email and web security, which protect students from inappropriate content coming through email and/or the web.

Webtitan is currently configured to remove all web-based threats from the premises. This means all ransomware, malware, malicious site and spyware threats are all taken away from the students.

By using Safe Search, Webtitan also removes all inappropriate search results and imagery.

Titan also renders back a safe repository for Youtube.com so the students can only see 'clean' videos.

The current set up is fully IWF compliant (Internet Watch Foundation), which means that all child abuse and pornographic sites are not accessible, along with terrorism sites.

Spamtitan protects the students from email-based threats and poor content.   All mails are rigorously checked against 400+ tests to make sure the mail is clean. This can be imaged based spam, typically pornographic content and impersonation attacks.